**Administrator app:**

* An Administrator app is provided through which handles the site, databases and allow police access to the confidential information. A FIR list is provided through which police can view details of the crime reported and report back to the reporter.

**Citizen/Reporter app:**

In Citizens sections, user can enter the details of FIR (FIRST INVESTIGATION REPORT) through the help of portal. The portal has forms that will ask for the details of victim(s), crime id /name /location/ address /city /country /contact person /contact number /contact, Email-Id. After entering the details the data will be saved by clicking save button and the details will be stored in the FIR database. Each FIR will be given a unique ID.

**Administrator(s)**  In Administrator section, various data is available for searching details of criminals, FIRs, judicial results, case hearings and other. Administrator can update databases for the required fields.

* **Proofing** - Crime Reporting forms, progress tracking, and proof attachments.
* **Search-** In Search section, authorized detectives and Defense Officials will search for matching records of criminals, FIR details, missing people etc.
* **Alert Services**- An alert can be sent to the citizen regarding the FIR ID and an alert can be sent to a concerned person of the area regarding the CRIME.

**System Functionalities**

Crime reporting forms, progress tracking, proof attachments.

* On form submission, an e-mail goes to regional police officer in case if it’s serious category crime where quick attention is required.
* Facilitate crime and criminals search – region, crime-type, gender, age group wise etc.
* Missing citizen or valuables reporting and search
* Secure registration and profile management facilities for detectives and security agencies
* Facilitate communication between all stakeholders – Discussion forum/chat/mail/polls
* Help book & time-to-time instructions to users through mail

Flowchart Smart Police

Victim/volunteer visit the open the mobile app

Visit Smart Police

Fills FIR Form and Submit

Form modified

Not Ok

Ok

Generate FIR ID Number

Send email/ push notification to the Police

Send email/ push notification to the Police

Prompt the User login

Ok

Not OK

Police Officer in Charge fetches the report based on reference ID (FIR ID Number)

Validate the entry and file it for immediate action i.e. set a priority

Trigger the update process and send update to the reporter